

ASAVIR KIDS – Combined Vendor & Parcel Policy

For Kidpreneurs (8–18 yrs) & Young Preneurs (18+)

SECTION 1 — VENDOR POLICY

1. Original & Creative Work Only

- All products or services must be **self-created** by the vendor.
- **Reselling of ready-made items is strictly not allowed.**
- No copyrighted, branded, or duplicated items.

2. Allowed Product Categories

- Handmade crafts, art, and creative stationery
- Digital products (illustrations, e-cards, designs, templates)
- Student-led services (tutoring, design work, writing help)
- Eco-friendly or DIY items
- Other creative projects approved by Asavir Kids

3. Not Allowed

- Reselling purchased goods
- Food items without prior approval
- Sharp, toxic, hazardous, or unsafe materials
- Items violating cultural, ethical, or religious norms
- Misleading descriptions or copied content

4. Listing Requirements

- Honest product descriptions
- Clear photos
- Accurate pricing
- No false claims or misrepresentation

All listings are reviewed by Asavir Kids before approval.

5. Behavior & Ethics

- Be respectful in all communication.
- Maintain honesty, transparency, and fairness.
- Do not misuse customer information.

- Avoid negative competition or copying other vendors.

Age-Based Responsibilities

A. Kidpreneurs (8–18 Years)

Mandatory Requirements:

- Vendor account must be managed by a **parent/guardian or school mentor**.
- All communication (customers, couriers, payments) must be handled by adults.
- Children must not share personal numbers, home addresses, or private details.
- Products must be age-appropriate and created safely under supervision.

B. Young Preneurs (18+ Years)

Independently Responsible For:

- Their own account handling
- Customer communication
- Packaging, courier handling, and delivery
- Financial and operational decision-making

Adult-level products/services may be listed if they follow platform rules.

SECTION 2 — PARCEL & DELIVERY POLICY

1. Safe Packaging

- Pack items neatly, securely, and safely.
- Use protective wrapping for breakable items.
- Write “**Fragile**” where necessary.
- Packaging must be clean and presentable.

2. Labeling Requirements

Each parcel must include:

- Vendor name (parent/guardian for Kidpreneurs)
- Customer name & contact
- Order number
- Return contact (adult, for Kidpreneurs)

Kidpreneurs: Children must not write or share their personal details.

Young Preneurs: May use their own contact details as adults.

3. Delivery & Responsibilities

- Dispatch orders within **2–4 days** of confirmation.
- Notify the customer of delays immediately.
- Asavir Kids is **not responsible** for courier delays, damages, or lost parcels.
- Vendors must follow courier guidelines.

4. Delivery Methods Allowed

- School-based pickup/drop-off (if approved)
- Courier service
- Safe parent-to-parent handovers (Kidpreneurs only)

5. Order Completion

- Mark orders as **Delivered** once sent.
- Customers may confirm receipt.

6. Disputes & Complaints

- Respond within **24–48 hours** to any issue.
- Maintain polite and professional behavior.
- Asavir Kids may mediate but does not provide financial compensation.
- Vendors may be suspended for repeated violations.

This Combined Policy Ensures:

- Safety for minors
- Professional independence for 18+ vendors
- Platform-wide consistency
- Protection of creativity (no reselling)
- Clear delivery responsibilities for all